

PREVENTION OF PSYCHOLOGICAL MEDICAL ERRORS

TOP 10 KEY POINTS

- ✓ Psychological medical errors are a leading cause of preventable harm n mental health.
- ✓ Root Cause Analysis (RCA) helps identify systemic issues behind errors
- ✓ Failure Mode and Effects Analysis (FMEA) anticipates potential failures
- ✓ Psychological errors can stem from bias, fatigue, or communication breakdowns
- ✓ Telehealth introduces new risks requiring adapted assessment protocols
- ✓ Cognitive biases affect diagnosis and treatment decisions
- ✓ Documentation and treatment planning are essential for safety
- ✓ Cultural and developmental factors influence error risk
- ✓ Building a safety culture requires training, teamwork, and transparency